

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-September 2026

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1. Key points

Connection

The physical volume index of communication services in January-September 2026 compared to the corresponding period last year amounted to 104,6% (in January-September 2025 – 103,9%).

A significant share in the total volume of communication services is occupied by mobile communications, Internet services and other telecommunication services, the volume measures of which amounted to 38,0%, 36,7% and 15,5% respectively.

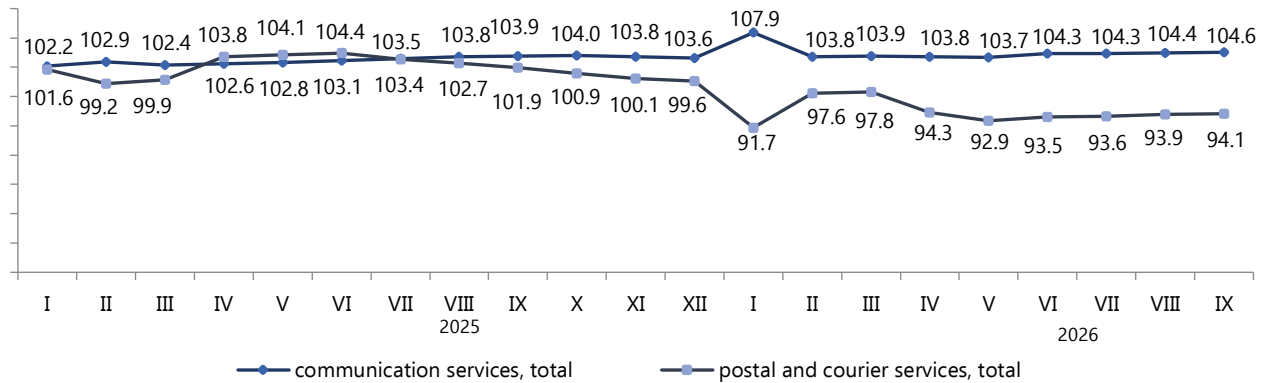
In September 2026 cellular subscribers amounted to 28004,0 thousand units, cellular subscribers with Internet access 23849,6 thousand units, fixed Internet subscribers – 3623,5 thousand units, the number of fixed telephone lines – 1971,2 thousand units.

Scope of communication services

	million tenge	
	January-September 2026	January-September 2025
Republic of Kazakhstan	1 188 195,9	1 094 829,5
Abay	9 249,7	9 037,9
Akmola	18 688,5	13 287,7
Aktobe	16 887,7	15 441,5
Almaty	15 504,9	13 685,0
Atyrau	14 215,7	13 753,9
Batys Kazakhstan	9 625,4	9 104,7
Zhambyl	9 837,5	9 369,1
Zhetisu	8 649,9	7 833,2
Karagandy	21 128,0	20 721,6
Kostanay	15 183,5	15 125,8
Kyzylorda	8 358,5	7 715,7
Mangystau	12 485,3	12 702,2
Pavlodar	15 053,7	15 496,2
Soltustik Kazakhstan	9 619,8	9 204,5
Turkistan	9 881,4	8 845,7
Ulytau	3 419,8	3 570,8
Shygyz Kazakhstan	13 266,8	13 351,2
Astana city*	353 684,8	291 765,6
Almaty city*	611 434,0	594 072,8
Shymkent city	12 020,9	10 744,1

*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana.

as a percentage of the corresponding period



Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

Postal and courier activities

In January-September 2026 the physical volume index of the volume of postal and courier services amounted to 94,1% (in January-September 2025 – 101,9%).

In January-September 2026 postal and courier services were provided, according to operational data, in the amount of 64428,5 million tenge (in January-September 2025 – 63604,6 million tenge).

Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

2. Communication dynamics

Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NACE 53) and "communication" (code NACE 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2024"](#)

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