

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-May 2026

Date of publication: 12.06.2026

Date of next publication: 13.07.2026

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The physical volume index of communication services in January-May 2026 compared to the corresponding period last year amounted to 103,7% (in January-May 2025 – 102,8%).

A significant share in the total volume of communication services is occupied by Internet services, mobile communications and other telecommunication services, the volume measures of which amounted to 37,5%, 36,8% and 15,7% respectively.

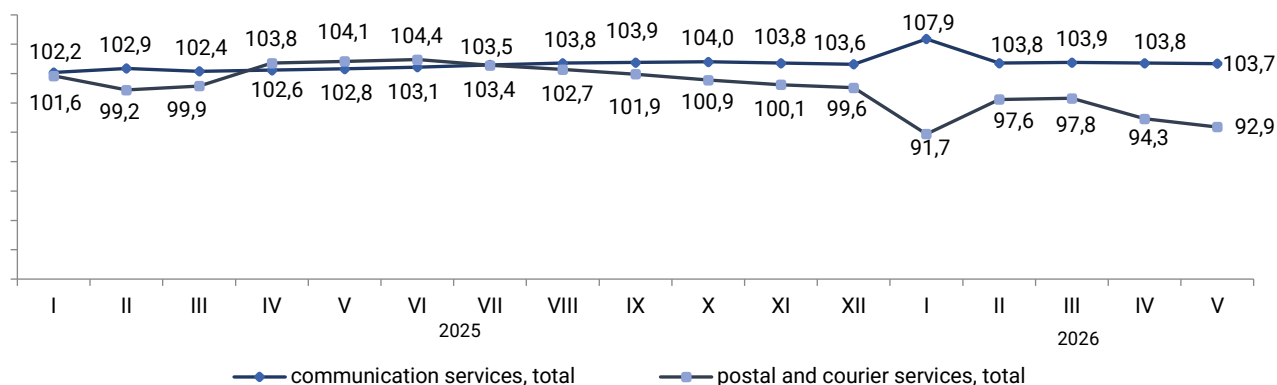
In May 2026 cellular subscribers amounted to 27396,5 thousand units, cellular subscribers with Internet access 18212,9 thousand units, fixed Internet subscribers – 3420,8 thousand units, the number of fixed telephone lines – 2063,9 thousand units.

Scope of communication services

	million tenge	
	January-May 2026	January-May 2025
Republic of Kazakhstan	638 792,8	593 498,1
Abay	5 047,9	4 982,9
Akmola	10 405,4	7 313,5
Aktobe	8 914,4	8 424,3
Almaty	7 634,6	7 577,8
Atyrau	7 709,2	7 640,5
Batys Kazakhstan	5 043,0	4 952,2
Zhambyl	5 363,2	5 096,8
Zhetisu	4 597,9	4 299,5
Karagandy	11 552,8	11 321,5
Kostanay	8 300,0	8 291,9
Kyzylorda	4 594,9	4 221,4
Mangystau	6 791,0	7 112,4
Pavlodar	8 178,6	8 612,1
Soltustik Kazakhstan	5 291,7	5 103,2
Turkistan	5 346,5	4 889,0
Ulytau	1 769,2	1 904,8
Shygys Kazakhstan	7 263,4	7 309,9
Astana city*	186 439,4	156 194,9
Almaty city*	332 099,0	322 464,7
Shymkent city	6 450,7	5 785,0

*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana.

as a percentage of the corresponding period



Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

Postal and courier activities

In January-May 2026 the physical volume index of the volume of postal and courier services amounted to 92,9% (in January-May 2025 – 104,1%).

In January-May 2026 postal and courier services were provided, according to operational data, in the amount of 35460,3 million tenge, which in comparable prices is 7,1% less than the volume of January-May 2025.

Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

2. Communication dynamics

Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2024"](#)

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