

# The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-March 2026

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## 1. Key points

### Connection

The physical volume index of communication services in January-March 2026 compared to the corresponding period last year amounted to 103,9% (in January-March 2025 – 102,4%).

A significant share in the total volume of communication services is occupied by Internet services, mobile communications and other telecommunication services, the volume measures of which amounted to 37,9%, 35,7% and 16,2% respectively.

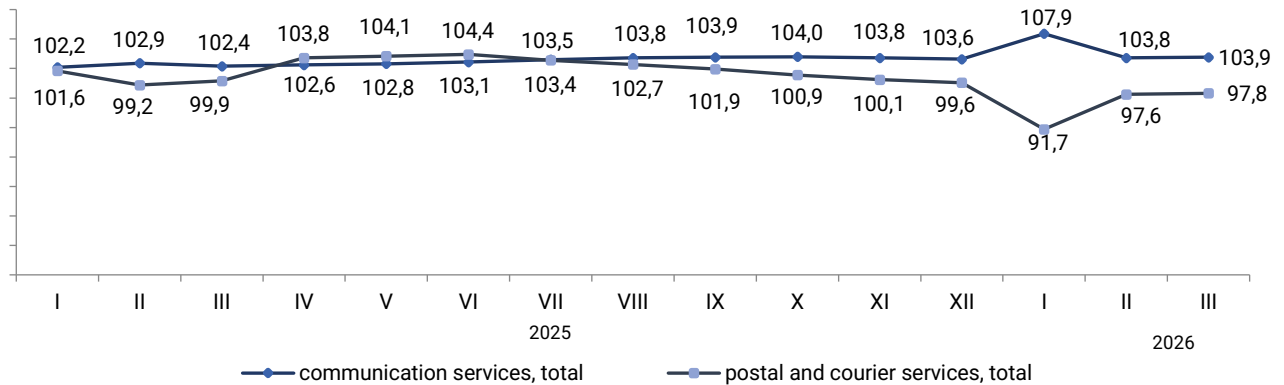
In March 2026 cellular subscribers amounted to 27349,5 thousand units, cellular subscribers with Internet access 17849,1 thousand units, fixed Internet subscribers – 3343,1 thousand units, the number of fixed telephone lines – 2109,2 thousand units.

### Scope of communication services

	million tenge	
	January-March 2026	January-March 2025
<b>Republic of Kazakhstan</b>	379 089,1	350 376,2
Abay	3 004,9	2 938,0
Akmola	6 278,4	4 375,5
Aktobe	5 244,1	5 014,6
Almaty	4 463,9	4 506,3
Atyrau	4 607,1	4 567,9
Batys Kazakhstan	2 993,7	2 911,6
Zhambyl	3 122,2	2 992,0
Zhetisu	2 688,9	2 535,6
Karagandy	6 826,4	6 647,8
Kostanay	4 922,0	4 905,1
Kyzylorda	2 669,0	2 558,5
Mangystau	4 032,4	4 292,3
Pavlodar	4 842,2	5 028,5
Soltustik Kazakhstan	3 094,1	3 023,1
Turkistan	3 031,5	2 889,2
Ulytau	1 032,9	1 086,8
Shygys Kazakhstan	4 229,4	4 361,3
Astana city*	109 999,1	90 592,7
Almaty city*	198 275,7	191 726,7
Shymkent city	3 731,2	3 422,8

\*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana.

as a percentage of the corresponding period



### Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

### Postal and courier activities

In January-March 2026 the physical volume index of the volume of postal and courier services amounted to 97,8% (in January-March 2025 – 99,9%).

In January-March 2026 postal and courier services were provided, according to operational data, in the amount of 21330,1 million tenge, which in comparable prices is 2,2% less than the volume of January-March 2025.

### Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

## 2. Communication dynamics

### Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

## 3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

## 4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

## 5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

## 6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2024"](#)

<b>Responsible for release:</b> Department of Services and Energy Statistics	<b>Director of the Department</b> G. Aigozina Tel. +7 7172 749060	<b>Executor:</b> S. Binazar Tel. +7 7172 749770	<b>Address:</b> 010000, Astana city Mangilik El avenue, 8 House of Ministries, Entrance 4
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