

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-December 2025

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1. Key points

Connection

Postal and courier activities

2. Dynamics of communication and ICT

3. Glossary

4. Methodological explanations

5. Links to related publications

6. Useful links

1. Key points

Connection

The physical volume index of communication services in January-December 2025 compared to the corresponding period last year amounted to 103,6% (in January-December 2024 – 103,5%).

A significant share in the total volume of communication services is occupied by Internet services, mobile communications and other telecommunication services, the specific weights of which amounted to 112,7%, 100,2% and 87.1% respectively.

In January-December 2025 cellular subscribers amounted to 27 386,8 thousand units, cellular subscribers with Internet access 19 090,0 thousand units, fixed Internet subscribers – 3 324,9 thousand units, the number of fixed telephone lines – 2 183,4 thousand units.

Scope of communication services

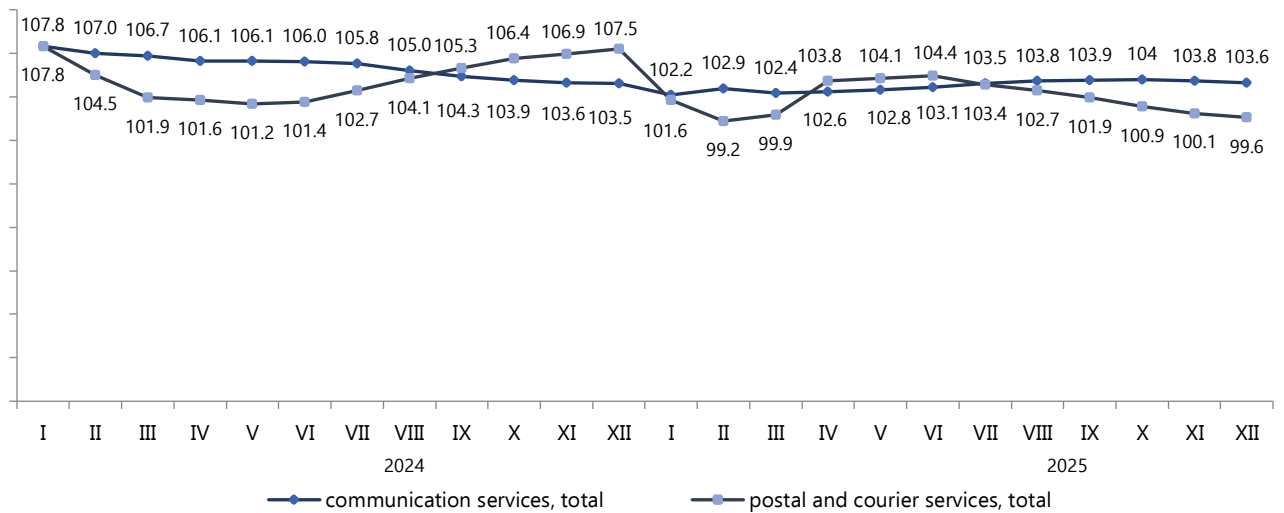
	million tenge	
	January-December 2025	January-December 2024
Republic of Kazakhstan	1 475 032,9	1 339 566,3
Abay	12 104,1	11 021,3
Akmola	17 860,8	16 114,5
Aktobe	20 883,8	19 568,2
Almaty	18 251,3	15 639,0
Atyrau	18 355,2	17 703,5
Batys Kazakhstan	12 354,4	10 754,3
Zhambyl	12 702,6	11 047,5
Zhetisu	10 524,2	9 520,5
Karagandy	27 974,5	24 863,1
Kostanay	20 404,7	19 031,4
Kyzylorda	10 614,9	9 770,2
Mangystau	16 989,4	16 274,2
Pavlodar	20 738,7	18 649,0
Soltustik Kazakhstan	12 350,1	11 592,3
Turkistan	11 898,9	10 136,0
Ulytau	4 846,8	4 034,1
Shygys Kazakhstan	17 933,0	16 847,9
Astana city*	398 510,9	353 496,0
Almaty city*	794 984,7	731 548,1
Shymkent city	14 749,7	11 955,4

*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana

Physical volume index for January-December 2025

corresponding period

as a percentage of the



Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

Postal and courier activities

In January-December 2025 the physical volume index of the volume of postal and courier services amounted to 99,6% (in January-December 2024 – 107,5%).

In January-December 2025 postal and courier services were provided, according to operational data, in the amount of 86 272,2 million tenge, which in comparable prices is 0,4% less than the volume of January-December 2024.

Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

2. Communication dynamics

Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2024"](#)

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