

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-November 2025

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1. Key points

Connection

Postal and courier activities

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1. Key points

Connection

The physical volume index of communication services in January-November 2025 compared to the corresponding period last year amounted to 103,8% (in January-November 2024 - 103,6%).

A significant share in the total volume of communication services is occupied by Internet services, mobile communications and other telecommunication services, the specific weights of which amounted to 113,4%, 99,6% and 86.8% respectively.

In January-November 2025 cellular subscribers amounted to 27 344,9 thousand units, cellular subscribers with Internet access 19 206,9 thousand units, fixed Internet subscribers - 3 303,0 thousand units, the number of fixed telephone lines - 2 204,3 thousand units.

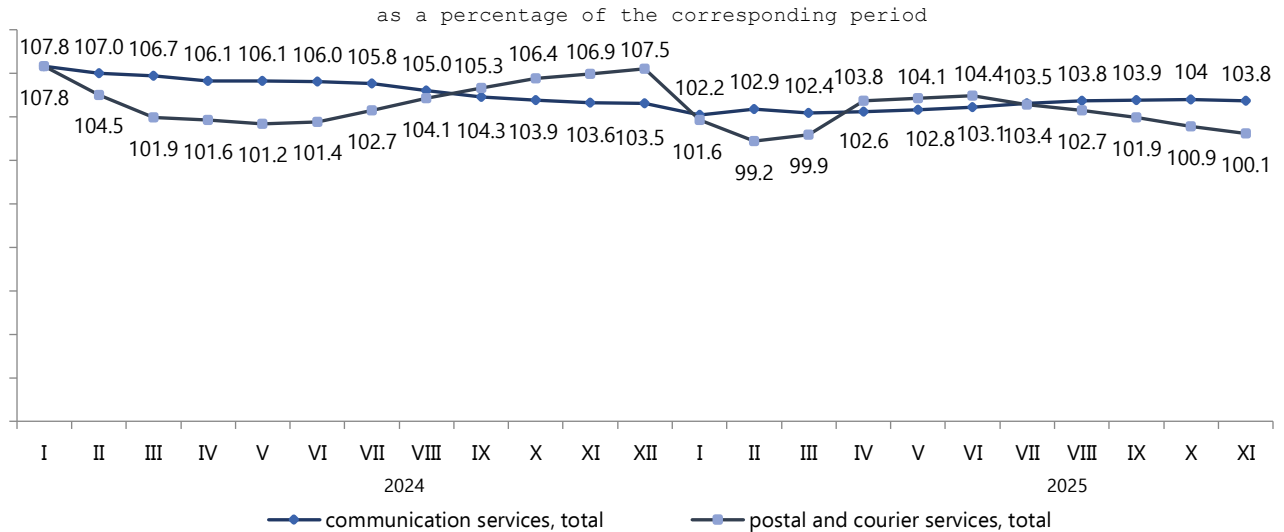
Scope of communication services

million

	tenge	
	January-November 2025	January-November 2024
Republic of Kazakhstan	1 345 932,0	1 217 418,3
Abay	11 078,9	10 062,2
Akmola	16 326,1	14 721,1
Aktobe	19 045,1	17 902,7
Almaty	16 729,7	14 273,8
Atyrau	16 833,0	16 183,7
Batys Kazakhstan	11 258,8	9 792,1
Zhambyl	11 569,1	10 104,0
Zhetisu	9 613,3	8 723,3
Karagandy	25 519,6	22 656,2
Kostanay	18 615,4	17 420,2
Kyzylorda	9 516,9	8 815,6
Mangystau	15 555,2	14 789,6
Pavlodar	18 955,4	17 025,1
Soltustik Kazakhstan	11 283,0	10 624,5
Turkistan	10 867,5	9 234,1
Ulytau	4 412,9	3 676,7
Shygys Kazakhstan	16 404,8	15 375,0
Astana city*	362 266,0	323 459,1
Almaty city*	726 697,4	661 762,9
Shymkent city	13 383,9	10 816,3

*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana

Physical volume index for January–November 2025



Spreadsheets

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan

Postal and courier activities

In January–November 2025 the physical volume index of the volume of postal and courier services amounted to 100,1% (in January–November 2024 – 106,9%).

In January–November 2025 postal and courier services were provided, according to operational data, in the amount of 78 207,9 million tenge, which in comparable prices is 0,1% more than the volume of January–November 2024.

Spreadsheets

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan

2. Communication dynamics

Dynamic tables:

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month

3. Glossary

Communication – reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone

communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2024"](#)

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