

# The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-September 2025

Date of publication: 13.10.2025

Date of next publication: 12.11.2025

## 1. Key points

Connection

Postal and courier activities

## 2. Dynamics of communication and ICT

## 3. Glossary

## 4. Methodological explanations

## 5. Links to related publications

## 6. Useful links

## 1. Key points

### Connection

The physical volume index of communication services in January-September 2025 compared to the corresponding period last year amounted to 103,9% (in January-September 2024 – 104,7%).

A significant share in the total volume of communication services is occupied by Internet services, other telecommunication services and mobile communications, the specific weights of which amounted to 114,9%, 84,5% and 100,0% respectively.

In January-September 2025 cellular subscribers amounted to 27 192,1 thousand units, cellular subscribers with Internet access 19 254,9 thousand units, fixed Internet subscribers – 3 263,3 thousand units, the number of fixed telephone lines – 2 245,1 thousand units.

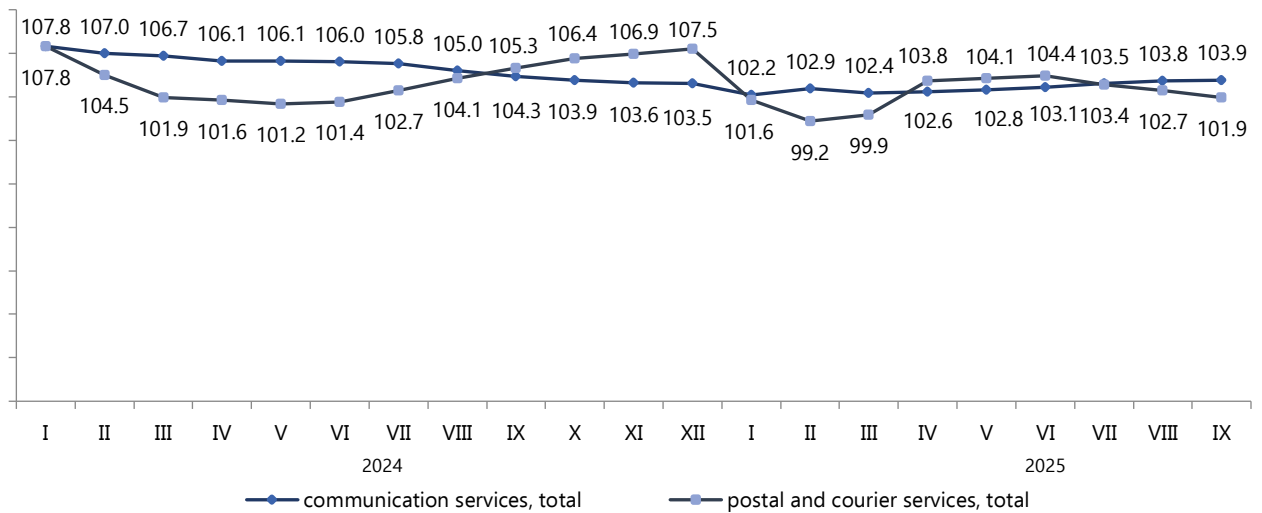
### Scope of communication services

	million tenge	
	January-September 2025	January-September 2024
<b>Republic of Kazakhstan</b>	1 094 829,5	982 285,1
Abay	9 037,9	8 151,0
Akmola	13 287,7	11 901,6
Aktobe	15 441,5	14 549,1
Almaty	13 685,0	11 534,3
Atyrau	13 753,9	13 236,1
Batys Kazakhstan	9 104,7	7 940,6
Zhambyl	9 369,1	8 194,3
Zhetisu	7 833,2	7 111,6
Karagandy	20 721,6	18 348,4
Kostanay	15 125,8	14 178,8
Kyzylorda	7 715,7	6 957,1
Mangystau	12 702,2	12 015,5
Pavlodar	15 496,2	13 781,2
Soltustik Kazakhstan	9 204,5	8 630,9
Turkistan	8 845,7	7 410,8
Ulytau	3 570,8	2 958,0
Shygys Kazakhstan	13 351,2	12 462,4
Astana city*	291 765,6	263 557,3
Almaty city*	594 072,8	530 772,3
Shymkent city	10 744,1	8 593,7

\*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana

### Physical volume index for January-September 2025

as a percentage of the corresponding period



### Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

### Postal and courier activities

In January-September 2025 the physical volume index of the volume of postal and courier services amounted to 101,9% (in January-September 2024 – 105,3%). In January-September 2025 postal and courier services were provided, according to operational data, in the amount of 63 604,6 million tenge, which in comparable prices is 1,9% more than the volume of January-September 2024.

### Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

## 2. Communication dynamics

### Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

## 3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

## 4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

## 5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

## 6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2021"](#)

---

<b>Responsible for release:</b> Department of Services and Energy Statistics	<b>Directors of the Department</b> M. Misyura Tel. +7 7172 749060	<b>Executor:</b> S. Binazar Tel. +7 7172 749770 E-mail: <a href="mailto:s.binazar@aspire.gov.kz">s.binazar@aspire.gov.kz</a>	<b>Address:</b> 010000, Astana city Mangilik el avenue, 8 House of Ministries, Entrance 4
--	---	---	--

---

© Agency for Strategic planning and reforms of the Republic of Kazakhstan Bureau of National statistic