The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-October 2026

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1. Key points

Connection

The physical volume index of communication services in January-October 2026 compared to the corresponding period last year amounted to 104,9% (in January-October 2025 – 104,0%).

A significant share in the total volume of communication services is occupied by mobile communications, Internet services and other telecommunication services, the volume measures of which amounted to 38,1%, 36,6% and 15,5% respectively.

In October 2026 cellular subscribers amounted to 28944,0 thousand units, cellular subscribers with Internet access 24579,4 thousand units, fixed Internet subscribers – 3654,8 thousand units, the number of fixed telephone lines – 1944,2 thousand units.

Scope of communication services

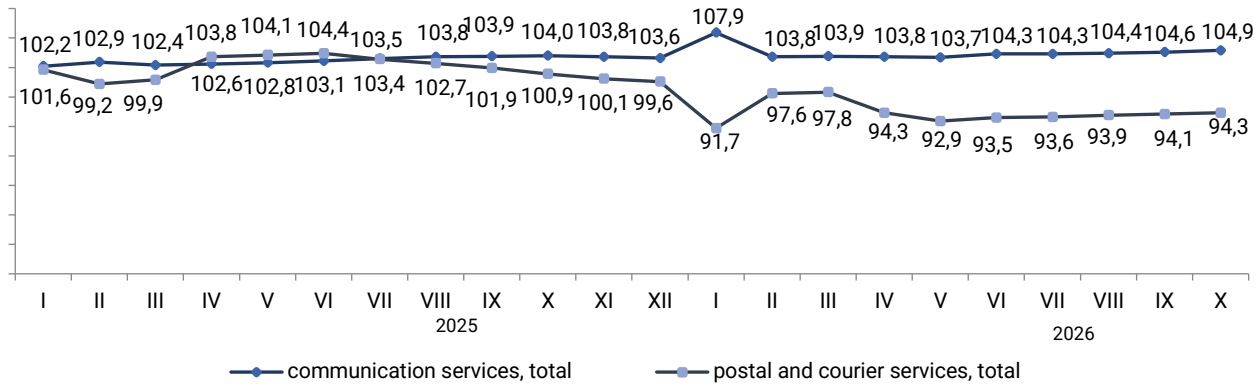
million tenge

	January-October 2026	January-October 2025
Republic of Kazakhstan	1 328 587,4	1 221 565,4
Abay	10 333,8	10 063,9
Akmola	20 738,6	14 817,8
Aktobe	18 972,1	17 249,7
Almaty	17 513,1	15 223,9
Atyrau	15 953,2	15 302,8
Batys Kazakhstan	10 803,0	10 169,0
Zhambyl	10 969,9	10 471,7
Zhetisu	9 663,4	8 726,5
Karagandy	23 533,4	23 127,0
Kostanay	16 928,8	16 874,6
Kyzylorda	9 301,9	8 580,9
Mangystau	14 006,2	14 123,6
Pavlodar	16 845,4	17 231,8
Soltustik Kazakhstan	10 703,9	10 242,1
Turkistan	11 044,4	9 852,4
Ulytau	3 851,0	3 996,3
Shygys Kazakhstan	14 775,8	14 892,2
Astana city*	394 971,9	326 774,4
Almaty city*	684 175,5	661 781,4
Shymkent city	13 502,3	12 063,3

**The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana.*

Physical volume index for January-October 2026

as a percentage of the corresponding period



Spreadsheets

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan

Postal and courier activities

In January-October 2026 the physical volume index of the volume of postal and courier services amounted to 94,3% (in January-October 2025 – 100,9%).

In January-October 2026 postal and courier services were provided, according to operational data, in the amount of 71897,4 million tenge (in January-October 2025 – 70843,6 million tenge).

Spreadsheets

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan

2. Communication dynamics

Dynamic tables:

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month

3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NACE 53) and "communication" (code NACE 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities.The

volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications

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6. Useful links

Methodology for information and communication technology statistics
Information and analytical system "Taldau"
Form 3-communication "Report on postal and courier activities and communication services" (monthly)
Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2024"

Responsible for release: Department of Services and Energy Statistics	**Director of the Department** G. Aigozina Tel. +7 7172 749060	**Executor:** U. Rysbayeva Tel. +7 7172 749328	**Address:** 010000, Astana city Mangilik El avenue, 8 House of Ministries, Entrance 4

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