

# The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-May 2025

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## 1. Key points

### Connection

The physical volume index of communication services in January-May 2025 compared to the corresponding period last year amounted to 102.8% (in January-May 2024 – 106.1%).

A significant share in the total volume of communication services is occupied by Internet services, other telecommunication services and mobile communications, the specific weights of which amounted to 113.9%, 83.1% and 98.2% respectively.

In January-May 2025 cellular subscribers amounted to 26558.4 thousand units, cellular subscribers with Internet access 19164.8 thousand units, fixed Internet subscribers – 3239.9 thousand units, the number of fixed telephone lines – 2329.1 thousand units.

### Scope of communication services

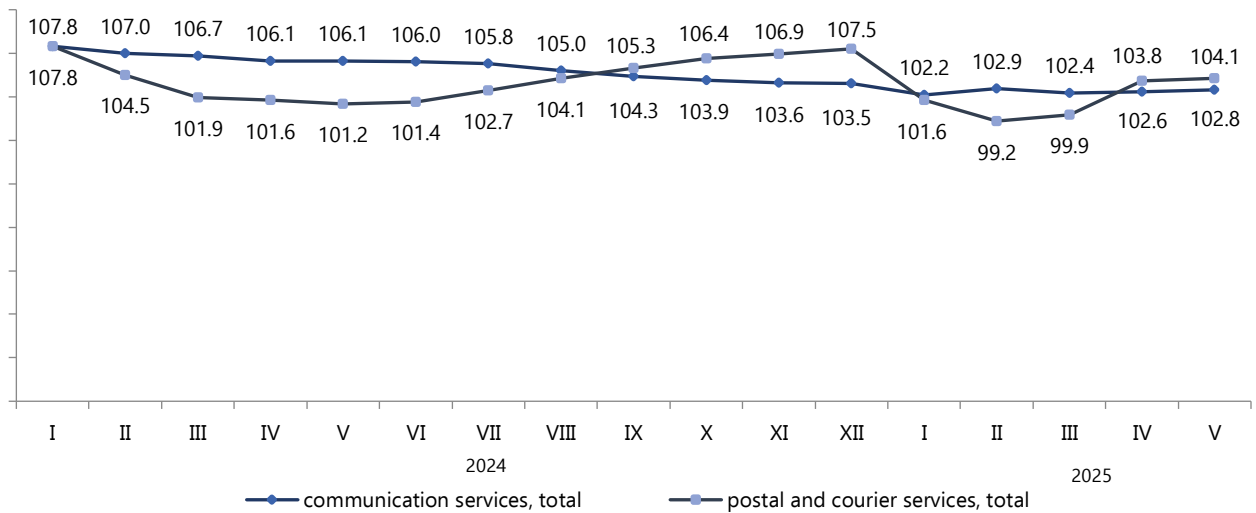
million tenge

	January-May 2025	January-May 2024
<b>Republic of Kazakhstan</b>	593 498,1	531 697,7
Abay	4 982,9	4 382,3
Akmola	7 313,5	6 436,3
Aktobe	8 424,3	7 957,5
Almaty	7 577,8	6 259,7
Atyrau	7 640,5	7 319,0
Batys Kazakhstan	4 952,2	4 314,7
Zhambyl	5 096,8	4 456,8
Zhetisu	4 299,5	3 925,9
Karagandy	11 321,5	9 972,7
Kostanay	8 291,9	7 606,9
Kyzylorda	4 221,4	3 773,7
Mangystau	7 112,4	6 472,1
Pavlodar	8 612,1	7 486,4
Soltustik Kazakhstan	5 103,2	4 668,5
Turkistan	4 889,0	3 927,2
Ulytau	1 904,8	1 590,8
Shygys Kazakhstan	7 309,9	6 809,9
Astana city*	156 194,9	144 578,8
Almaty city*	322 464,7	285 249,3
Shymkent city	5 785,0	4 509,2

\*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana

### Physical volume index for January-May 2025

as a percentage of the corresponding period



### Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

### Postal and courier activities

In January-May 2025 the physical volume index of the volume of postal and courier services amounted to 104.1% (in January-May 2024 – 101.2%). In January-May 2025 postal and courier services were provided, according to operational data, in the amount of 35457.1 million tenge, which in comparable prices is 4.1% more than the volume of January-May 2024.

### Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

## 2. Communication dynamics

### Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

## 3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

## 4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

## 5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

## 6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2021"](#)

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