

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-December 2024

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1. Key points

Connection

Postal and courier activities

2. Dynamics of communication and ICT

3. Glossary

4. Methodological explanations

5. Links to related publications

6. Useful links

1. Key points

Connection

The physical volume index of communication services in January-December 2024 compared to the corresponding period last year amounted to 103.5% (in January-December 2023 – 107.1%).

A significant share in the total volume of communication services is occupied by Internet services, other telecommunication services and mobile communications, the specific weights of which amounted to 116.7%, 100% and 76.3% respectively.

In January-December 2024 cellular subscribers amounted to 26170.1 thousand units, cellular subscribers with Internet access 18979.9 thousand units, fixed Internet subscribers – 3221.1 thousand units, the number of fixed telephone lines – 2443.3 thousand units.

Scope of communication services

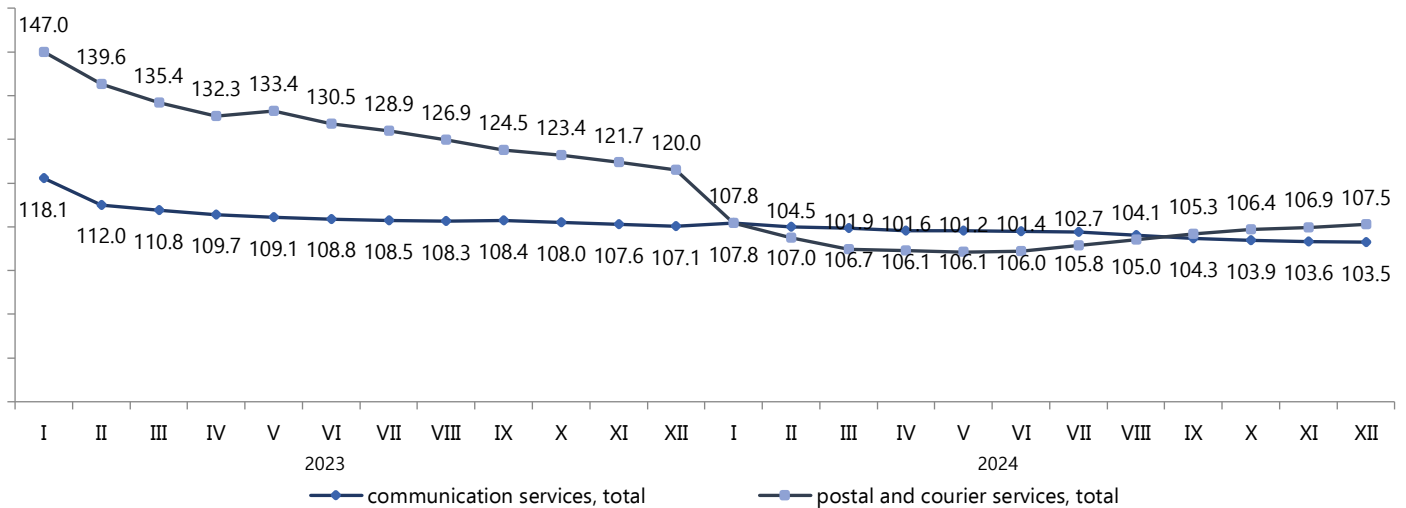
	million tenge	
	January-December 2024**	January-December 2023
Republic of Kazakhstan	1 339 566,3	1 223 913.8
Abay	11 021,3	9 263.4
Akmola	16 114,5	15 017.8
Aktobe	19 568,2	17 436.0
Almaty	15 639,0	14 561.1
Atyrau	17 703,5	16 908.0
Batys Kazakhstan	10 754,3	9 589.1
Zhambyl	11 047,5	9 752.7
Zhetisu	9 520,5	8 879.3
Karagandy	24 863,1	22 729.2
Kostanay	19 031,4	17 033.0
Kyzylorda	9 770,2	8 211.5
Mangystau	16 274,2	14 514.4
Pavlodar	18 649,0	16 716.6
Soltustik Kazakhstan	11 592,3	10 888.3
Turkistan	10 136,0	8 513.5
Ulytau	4 034,1	3 457.8
Shygys Kazakhstan	16 847,9	15 138.6
Astana city*	353 496,0	309 787.5
Almaty city*	731 548,1	685 844.8
Shymkent city	11 955,4	9 671.1

*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana

** Statistical information republished due to respondents modification of primary statistical data

Physical volume index for January-December 2024

as a percentage of the corresponding period



Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

[Postal and courier activities](#)

In January-December 2024 the physical volume index of the volume of postal and courier services amounted to 107.5% (in January-December 2023 – 107.1%).

In January- December 2024 postal and courier services were provided, according to operational data, in the amount of 79507.3 million tenge, which in comparable prices is 7.5% more than the volume of January-December 2023.

Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

[2. Communication dynamics](#)

Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

[3. Glossary](#)

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

[4. Methodological explanations](#)

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

[5. Links to related publications](#)

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2021"](#)

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