

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-November 2024

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The physical volume index of communication services in January-November 2024 compared to the corresponding period last year amounted to 103.6% (in January-November 2023 – 107.6%).

A significant share in the total volume of communication services is occupied by Internet services, other telecommunication services and mobile communications, the specific weights of which amounted to 116.6%, 100.3% and 76,4% respectively.

In January- November 2024 cellular subscribers amounted to 26096.5 thousand units, cellular subscribers with Internet access 18902.7 thousand units, fixed Internet subscribers – 3198.8 thousand units, the number of fixed telephone lines – 2462.2 thousand units.

Scope of communication services

million tenge

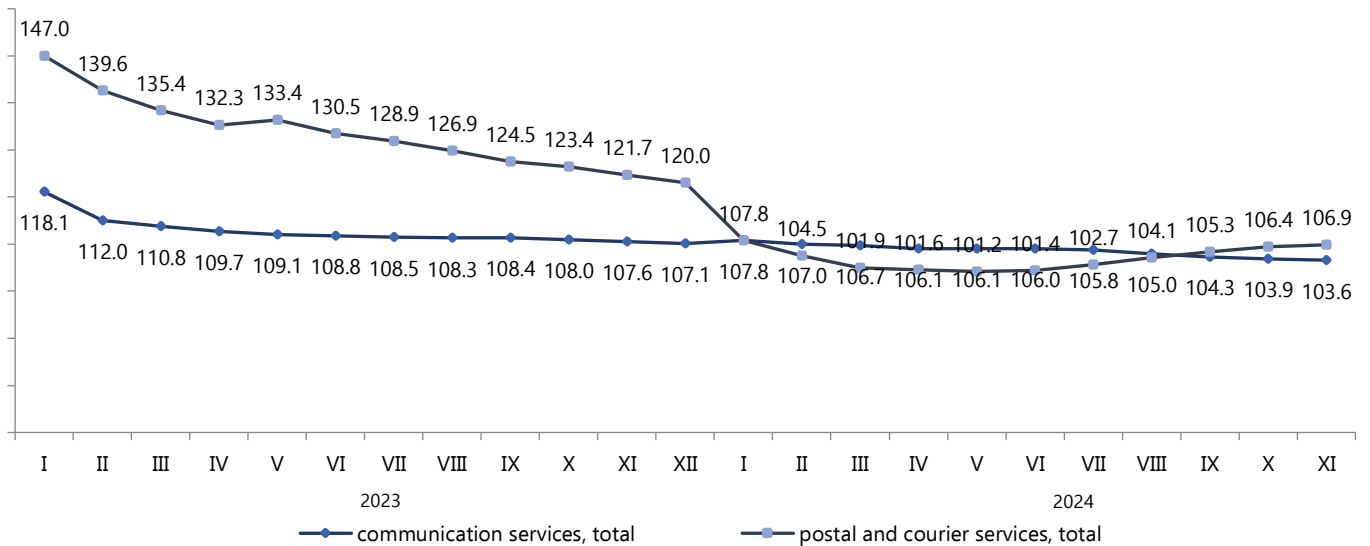
	January- November 2024**	January- November 2023
Republic of Kazakhstan	1 217 418,3	1 113 494,8
Abay	10 062,2	8 430,4
Akmola	14 721,1	13 750,8
Aktobe	17 902,7	15 898,8
Almaty	14 273,8	13 298,5
Atyrau	16 183,7	15 413,9
Batys Kazakhstan	9 792,1	8 752,4
Zhambyl	10 104,0	8 890,2
Zhetisu	8 723,3	8 087,2
Karagandy	22 656,2	20 730,8
Kostanay	17 420,2	15 566,3
Kyzylorda	8 815,6	7 469,7
Mangystau	14 789,6	13 192,5
Pavlodar	17 025,1	15 256,0
Soltustik Kazakhstan	10 624,5	9 982,5
Turkistan	9 234,1	7 778,3
Ulytau	3 676,7	3 128,3
Shygyz Kazakhstan	15 375,0	13 854,1
Astana city*	323 459,1	280 960,0
Almaty city*	661 762,9	624 244,4
Shymkent city	10 816,3	8 809,9

*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana

** Statistical information republished due to respondents modification of primary statistical data

Physical volume index for January-November 2024

as a percentage of the corresponding period



Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

Postal and courier activities

In January-November 2024 the physical volume index of the volume of postal and courier services amounted to 106.9% (in January- November 2023 – 121.7).

In January-- November 2024 postal and courier services were provided, according to operational data, in the amount of 71767.9 million tenge, which in comparable prices is 6.9% more than the volume of January-November 2023.

Spreadsheets

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

2. Communication dynamics

Dynamic tables:

- [Volume of postal and courier services and volume of communication services by month.](#)
- [Volume of postal and courier services and volume of communication services for the period.](#)
- [Volume of postal and courier services and volume of communication services by types by month.](#)
- [Volume of postal and courier services and volume of communication services by types for the period.](#)

3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan](#)

6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2021"](#)

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