

# The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-June 2024

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## 1. Key points

### Connection

The physical volume index of communication services in January-June 2024 compared to the corresponding period last year amounted to 106,0% (in January-June 2023 – 108,8%).

A significant share in the total volume of communication services is occupied by Internet services, mobile communications and other telecommunication services, the specific weights of which amounted to 120,3%, 77,0% and 104,3% respectively.

In January-June 2024 cellular subscribers amounted to 25526,9 thousand units, cellular subscribers with Internet access 18528,4 thousand units, fixed Internet subscribers – 3112,5 thousand units, the number of fixed telephone lines – 2560,6 thousand units.

### Scope of communication services

million tenge

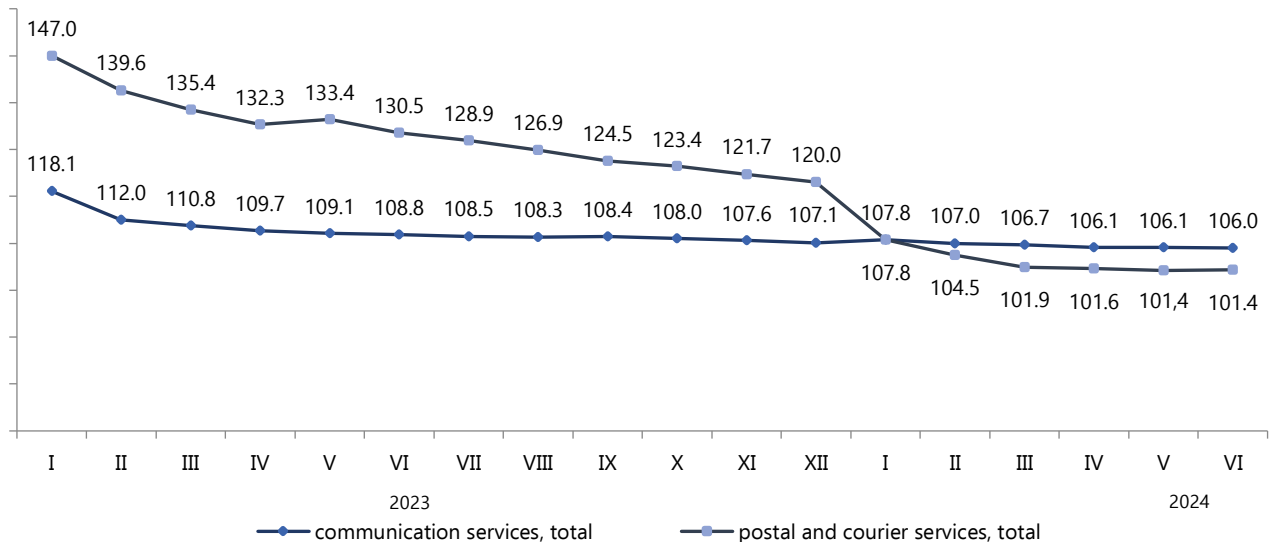
|                               | January-June 2024** | January-June 2023 |
|-------------------------------|---------------------|-------------------|
| <b>Republic of Kazakhstan</b> | 641 454,1           | 585 234,1         |
| Abai                          | 5 304,5             | 4 416,5           |
| Akmola                        | 7 751,6             | 7 425,6           |
| Aktobe                        | 9 580,2             | 8 523,7           |
| Almaty                        | 7 533,4             | 7 126,8           |
| Atyrau                        | 8 770,8             | 8 317,4           |
| Batys Kazakhstan              | 5 199,0             | 4 682,9           |
| Zhambyl                       | 5 364,1             | 4 753,5           |
| Zhetisu                       | 4 714,9             | 4 285,6           |
| Karagandy                     | 12 021,0            | 11 147,5          |
| Kostanai                      | 9 294,6             | 8 360,8           |
| Kyzylorda                     | 4 544,1             | 3 937,7           |
| Mangystau                     | 7 824,6             | 7 104,9           |
| Pavlodar                      | 9 027,9             | 8 173,5           |
| Soltustik Kazakhstan          | 5 608,4             | 5 408,2           |
| Turkistan                     | 4 760,0             | 4 204,1           |
| Ulytau                        | 1 920,2             | 1 583,1           |
| Shygys Kazakhstan             | 8 220,9             | 7 495,1           |
| Astana city*                  | 174 031,3           | 142 244,5         |
| Almaty city*                  | 344 427,0           | 331 301,1         |
| Shymkent city                 | 5 555,4             | 4 741,4           |

\*The volumes of cellular communication are distributed according to the place of registration of cellular operators - the cities of Almaty and Astana

\*\* Statistical information republished due to respondents modification of primary statistical data

### Physical volume index

as a percentage of the corresponding period



### Spreadsheets

[Main indicators of enterprises communication](#)

[Volume of communication services](#)

[Volume of postal and courier activities and communication services by types](#)

[Volume of postal and courier activities and communication services by types by population](#)

[Volume of communication services by population](#)

[Volume of communication services in rural area](#)

[Volume of communication services by population in rural area](#)

[Volume of communication services by types](#)

[Volume of postal and courier services and communication services by type of population in rural area](#)

[Volume of postal and courier services and communication services by type in rural area](#)

[Availability of means of communication, number of services provided](#)

[Availability of means of communication, number of services provided in rural area](#)

[Availability of means of communication, number of services provided](#)

[Availability of means of communication, number of services provided in rural area](#)

### Postal and courier activities

In January-June 2024 the physical volume index of the volume of postal and courier services amounted to 101,4% (in January-June 2023 – 130,5%).

In January-June 2024 postal and courier services were provided, according to operational data, in the amount of 37351,2 million tenge, which in comparable prices is 1,4% more than the volume of January-June 2023.

### Spreadsheets

[Volume of postal and courier services](#)

[The volume of postal and courier services to the population](#)

[The volume of postal and courier services in rural areas](#)

[The volume of postal and courier services to the population in rural areas](#)

## 2. Communication dynamics

### Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

## 3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

## 4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services.

In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

## **5. Links to related publications**

[Consumer price index in the Republic of Kazakhstan](#)

## **6. Useful links**

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2021"](#)

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