

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January-December 2023

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1. Key points

Connection

The PVI of communication services in January- **December** 2023 compared to the corresponding period last year amounted to 107.1% (in January- **December** 2022 – 108%).

A significant share in the total volume of communication services is occupied by Internet services, other telecommunication services and mobile communications, the specific weights of which amounted to 116.2%, 103.9% and 95.9% respectively.

In **December** 2023, cellular subscribers amounted to 25297.4 thousand units, cellular subscribers with Internet access 17927.5 thousand units, fixed Internet subscribers – 3059.2 thousand units, the number of fixed telephone lines – 2675.3 thousand units.

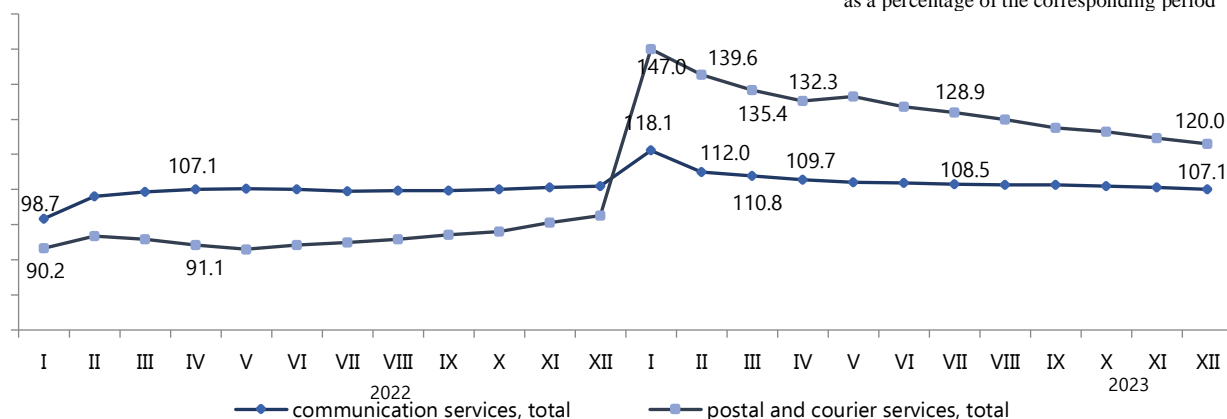
Scope of communication services

million tenge

	January- December 2023	January- December 2022
Republic of Kazakhstan	1 223 913,8	1 106 037,6
Abai	9 263,4	7 165,4
Akmola	15 017,8	13 551,3
Aktobe	17 436,0	15 542,1
Almaty	14 561,1	12 622,6
Atyrau	16 908,0	15 406,2
Batys Kazakhstan	9 589,1	8 281,7
Zhambyl	9 752,7	8 700,6
Zhetisu	8 879,3	6 887,1
Karagandy	22 729,2	21 124,1
Kostanai	17 033,0	15 221,3
Kyzylorda	8 211,5	7 088,9
Mangystau	14 514,4	13 112,9
Pavlodar	16 716,6	15 182,5
Soltustik Kazakhstan	10 888,3	9 808,0
Turkistan	8 513,5	7 604,3
Ulytau	3 457,8	2 182,5
ShygyKazakhstan	15 138,6	14 808,4
Astana city	309 787,5	263 335,0
Almaty city	685 844,8	640 073,9
Shymkent city	9 671,1	8 338,9

Physical volume index

as a percentage of the corresponding period



Spreadsheets[Main indicators of enterprises communication](#)[Volume of communication services](#)[Volume of postal and courier activities and communication services by types](#)[Volume of postal and courier activities and communication services by types by population](#)[Volume of communication services by population](#)[Volume of communication services in rural area](#)[Volume of communication services by population in rural area](#)[Volume of communication services by types](#)[Volume of postal and courier services and communication services by type of population in rural area](#)[Volume of postal and courier services and communication services by type in rural area](#)[Availability of means of communication, number of services provided](#)[Availability of means of communication, number of services provided in rural area](#)[Availability of means of communication, number of services provided](#)[Availability of means of communication, number of services provided in rural area](#)**Postal and courier activities**

In January- **December** 2023, the PVI of the volume of postal and courier services amounted to 120% (in January- **December** 2022 – 99.5%).

In January- **December** 2023, postal and courier services were provided, according to operational data, in the amount of 73238.2 million tenge, which in comparable prices is 20% more than the volume of January- **December** 2022.

Spreadsheets[Volume of postal and courier services](#)[The volume of postal and courier services to the population](#)[The volume of postal and courier services in rural areas](#)[The volume of postal and courier services to the population in rural areas](#)**2. Communication dynamics****Dynamic tables:**[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)**3. Glossary**

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services. In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications[Consumer price index in the Republic of Kazakhstan](#)**6. Useful links**[Methodology for information and communication technology statistics](#)[Information and analytical system "Taldau"](#)[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2021"](#)

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