

The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for January- November 2023

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[1. Key points](#)

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The PVI of communication services in January- **November** 2023 compared to the corresponding period last year amounted to 107.6% (in January- **November** 2022 – 107.6%).

A significant share in the total volume of communication services is occupied by Internet services, other telecommunication services and mobile communications, the specific weights of which amounted to 116.8%, 105.1% and 95.7% respectively.

In **November** 2023, cellular subscribers amounted to 25262.2 thousand units, cellular subscribers with Internet access 17963.6 thousand units, fixed Internet subscribers – 3013.3 thousand units, the number of fixed telephone lines – 2683.7 thousand units.

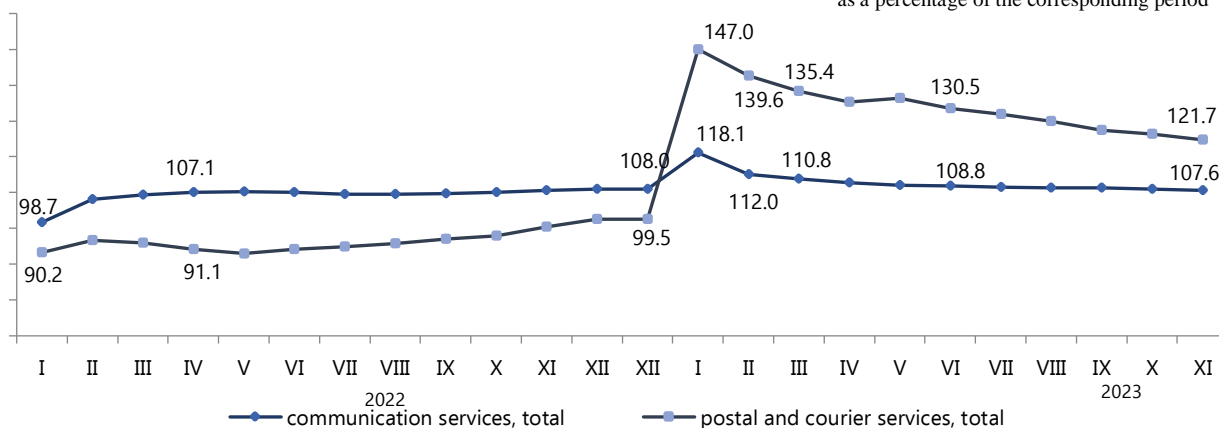
Scope of communication services

million tenge

	January- November 2023	January- November 2022
Republic of Kazakhstan	1 113 494,8	1 001 612,0
Abay	8 430,4	6 491,4
Akmola	13 750,8	12 243,4
Aktobe	15 898,8	14 134,5
Almaty	13 298,5	11 344,1
Atyrau	15 413,9	13 935,2
West Kazakhstan	8 752,4	7 501,0
Zhambyl	8 890,2	7 882,9
Zhetysay	8 087,2	6 212,9
Karaganda	20 730,8	19 264,2
Kostanai	15 566,3	13 809,5
Kyzylorda	7 469,7	6 464,0
Mangystau	13 192,5	11 912,3
Pavlodar	15 256,0	13 834,9
North Kazakhstan	9 982,5	8 882,0
Turkistan	7 778,3	6 873,6
Ulytau	3 128,3	1 972,3
East Kazakhstan	13 854,1	13 516,9
Astana city	280 960,0	237 405,7
Almaty city	624 244,4	580 340,3
Shymkent city	8 809,9	7 591,0

Physical volume index

as a percentage of the corresponding period



Spreadsheets

[Main indicators of enterprises communication](#)

[Volume of communication services](#)

[Volume of postal and courier activities and communication services by types](#)

[Volume of postal and courier activities and communication services by types by population](#)

[Volume of communication services by population](#)

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[Volume of communication services by types](#)

[Volume of postal and courier services and communication services by type of population in rural area](#)

[Volume of postal and courier services and communication services by type in rural area](#)

[Availability of means of communication, number of services provided](#)

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[Availability of means of communication, number of services provided](#)

[Availability of means of communication, number of services provided in rural area](#)

Postal and courier activities

In January- **November** 2023, the PVI of the volume of postal and courier services amounted to 121.7% (in January- **November** 2022 – 97.5%).

In January- **November** 2023, postal and courier services were provided, according to operational data, in the amount of 66480.3 million tenge, which in comparable prices is 21.7% more than the volume of January- **November** 2022.

Spreadsheets

[Volume of postal and courier services](#)

[The volume of postal and courier services to the population](#)

[The volume of postal and courier services in rural areas](#)

[The volume of postal and courier services to the population in rural areas](#)

2. Communication dynamics

Dynamic tables:

[The main performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for the period and month](#)

3. Glossary

Communication - reception, collection, processing, accumulation, transfer (transportation), delivery, distribution of information, postal and special items, postal money transfers.

Postal activity is the provision of postal services through postal networks.

4. Methodological explanations

The table shows statistical data on the work of enterprises with the types of activities "postal and courier activities" (code NOGA 53) and "communication" (code NOGA 61), which reported on the statistical form 3-communication of monthly frequency.

The work of communication enterprises is characterized by certain types of services provided, in monetary and physical terms, by regions, based on reports submitted by enterprises.

The provision of communication services is the activity of communication operators, which consists in providing users with communication services listed in the general classifier of products of economic activities. The volume of communication services includes the volumes of intercity, international and local telephone communications, data transmission, Internet, mobile communications, distribution of programs, as well as other telecommunication services. In the volume of postal and courier services provided by the main type of activity, enterprises in value terms include the receipt of funds from the population and legal entities for the communication services rendered in the reporting period, regardless of the payment period for the services rendered.

5. Links to related publications

[Consumer price index in the Republic of Kazakhstan](#)

6. Useful links

[Methodology for information and communication technology statistics](#)

[Information and analytical system "Taldau"](#)

[Form 3-communication "Report on postal and courier activities and communication services" \(monthly\)](#)

[Quality report "Key performance indicators of communication enterprises, postal and courier activities in the Republic of Kazakhstan for 2021"](#)

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